

SERVICE BULLETIN:

EFFECTIVE FEBRUARY 1, 2017

SuperPASS® 2

Effective February 1, 2017, Grace Industries will no longer provide repair service for SuperPASS® 2 more than 5 years past the date of manufacture. Date of manufacture information is located on the serial number in the battery chamber.

For example: serial number "MFG June 2014 SER # *14060230*" will be supported with repair service because it is less than 5 years from the date of manufacture,



But serial number "MFG July 2002 SER # *02070836*" will no longer be supported with repair service because it is more than 5 years past the date of manufacture.



SuperPASS® 3

Effective March 31, 2017, Grace Industries will no longer provide repair service for SuperPASS® 3.

Contact Grace Industries for information on trade-in incentives for purchase of NFPA Compliant SuperPASS® 5, SuperPASS® 5X and TPASS® 5.

(Provide appropriate Grace Contact information email recipients).

Note: Field replacement parts such as Back Plates, Accountability Keys and Wire Clips continue to be available for purchase while supplies last.

